# Shri M. R. Desai Arts \& EELK Commerce College Chikhli, Dist-Navsari 



Student Satisfaction Survey (SSS)
2022-2023

We have conducted a student satisfaction survey- 2022-23. In this survey, we got responses from 165 students. An evaluation of this survey is given below.

## A Please confirm this is the first and only time you answer this survey.



Above information, we conclude that we have 157 students responded yes and 08 students responded no.

## B) Age


C. Gender

D) What degree program are you pursuing now?

E) What subject area are you currently pursuing?


1. How much of the syllabus was covered in the class?

| Scale | Numbers | ■ 0 -Below 30\% ■ 1-30 to 54\% ■ 2 - 55 to 69\% |
| :---: | :---: | :---: |
| 0 - Below 29\% |  | 1\% 4\% |
| 1-30-49\% | 6 | 13\% |
| $2-50-69 \%$ |  |  |
| 3-70-89\% |  |  |
| $\begin{aligned} & 4-\text { Above } \\ & 90 \% \end{aligned}$ | 78 |  |
| Total | 165 |  |

2. How well did the teachers prepare for the classes?

3. How well were the teachers able to communicate?

| Scale | Num bers | ■04■19■221■344■487 |
| :---: | :---: | :---: |
| 0-Very poor communication | 4 | 2\% |
| 1-Generally ineffective | 9 | 13\% |
| 2 - Just satisfactorily | 21 | 53\% |
| 3 - Sometimes effective | 44 | 27\% |
| 4 - Always effective | 87 |  |
| Total | 165 |  |

4. The teacher's approach to teaching can best be described as

5. Fairness of the internal evaluation process by the teachers.

| Scale | Numbers |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 0- Unfair |  |  |  |  |  |
| 1 - Usually unfair | 7 |  |  |  |  |
| 2 - Sometimes unfair | 13 | $\square 0-$ Unfair 5$\square 2$ - Sometimes unfair $13 ■ 3$ - Usually fair 50$\square 4$ - Always fair 90 |  |  |  |
| 3 - Usually fair | 50 |  |  |  |  |
| 4 - Always fair | 90 |  |  |  |  |
| Total | 165 |  |  |  |  |

6. Was your performance in assignments discussed with you?

| Scale | Numbers | - 0- Never 2 <br> ■ 1 - Rarely 9 <br> - 2 - Occasionally/Sometimes 15 <br> - 3 - Usually 57 <br> ■4-Every time 82 |  |
| :---: | :---: | :---: | :---: |
| 0- Never | 2 |  |  |
| 1 - Rarely | 9 |  |  |
| 2 - Occasionally/Sometimes | 15 |  |  |
| 3 - Usually | 57 |  |  |
| 4 - Every time | 82 |  |  |
| Total | 165 |  |  |

7. The institute takes active interest in promoting internship, student exchange, field visitopportunities for students.

| Scale |  | $\begin{aligned} & \square 0-\text { Never } 3 \\ & ■-\text { Often } 37 \end{aligned}$ | $\begin{aligned} & -1 \text { - Rarely } 5 \\ & -4 \text { - Regularly } 97 \end{aligned}$ | - 2 - Sometimes 23 |
| :---: | :---: | :---: | :---: | :---: |
| 0-Never | s <br> 3 |  |  |  |
| 1 - Rarely | 5 |  | 2\% 3\% |  |
| 2 - <br> Sometimes | 23 |  |  | 14\% |
| 3 - Often | 37 | 59\% |  | 22\% |
| 4 - Regularly | 97 |  |  |  |
| Total | 165 |  |  |  |

## 8. The teaching and mentoring process in your institution facilitates you in cognitive, social andemotional growth.

| Scale | Numbers | $\begin{aligned} & ■ 0-\text { Not at all } 2 \\ & ■ 3-\text { Very well } 90 \end{aligned}$ | $\begin{aligned} & \square 1 \text { - Marginally } 9 \quad 2 \text { - Moderately } 17 \\ & \square 4 \text { - Significantly } 47 \\ & 1 \% \end{aligned}$ |
| :---: | :---: | :---: | :---: |
| $0-$ Not at all | 2 |  |  |
| 1 - Marginally | 9 |  |  |
| 2 - Moderately | 17 | $29 \%$ | 10\% |
| 3 - Very well | 90 |  |  |
| 4 - Significantly | 47 |  | 55\% |
| Total | 165 |  |  |

9. The institution provides multiple opportunities to learn and grow.


## 10. Teachers inform you about your expected competencies, course outcomes andprogramme outcomes.

| Scale | Numbers | O-Never 1 |
| :---: | :---: | :---: |
| 0- Never |  | -1-Rarely 9 |
| 1 - Rarely | 9 | - 2- Occasionally/Sometimes 20 <br> - 3 - Usually 60 |
| 2- Occasionally/Sometimes | 20 | $\square 4$ - Every time 75 |
| 3 - Usually | 60 | 1\% 6\% 12\% |
| 4 - Every time | 75 |  |
| Total | 165 |  |

11. Your mentor does a necessary follow-up with an assigned task to you.

| Scale | Numbers | $\square 0$ - I don't have a mentor 3 |
| :---: | :---: | :---: |
|  | 3 | ■ 1 - Rarely 7 |
| 0 - I don't have a mentor |  | - 2 - Occasionally/Sometimes 22 |
| 1 - Rarely | 7 | ■ 3-Usually 63 |
| 2 - Occasionally/Sometimes | 22 | $\square 4$ - Every time 70 $2 \% 4 \%{ }_{13}{ }^{\text {¢ }}$ ( |
| 3 - Usually | 63 |  |
| 4 - Every time | 70 |  |
| Total | 165 |  |

12. The teachers illustrate the concepts through examples and applications.

13. The teachers identify your strengths and encourage you with providing right level of challenges.

| Scale | Numbers |  | $\begin{gathered} \square 0 \text { - Unable to } \square 1 \text { - Slightly } \quad 2 \text { - Partially } \\ \square 3 \text { - Reasonably } \llbracket 4-\text { Fully } \\ 2 \% \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| 0- Unable to | $3$ |  |  |
| 1 - Slightly | 12 |  | 8\% |
| 2 - Partially |  | 2\% |  |
| 3 - Reasonably | 51 |  |  |
| 4 - Fully |  |  |  |
| Total | 165 |  |  |

14. Teachers are able to identify your weaknesses and help you to overcome them.


## 15. The institution makes effort to engage students in the monitoring, review and

 continuous quality improvement of the teaching learning process.| Scale | Number <br> S | $\begin{aligned} & \square 0 \text { - Strongly disagree } 4 ■ 1 \text { - Disagree } 5 \\ & \square 2-\text { Neutral } 25 \\ & \square 3-\text { Agree } 68 \end{aligned}$ |  |
| :---: | :---: | :---: | :---: |
| 0 - Strongly disagree |  | - 4 - Strongly agr |  |
| 1 - Disagree | 5 |  | 3\% 3\% |
| 2 - Neutral | 25 | 38\% | 15\% |
| 3 - Agree | 68 |  |  |
| 4 - Strongly agree | 63 |  | 41 |
| Total | 165 |  |  |

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

17. Teachers encourage you to participate in extracurricular activities.

| Scale | Number <br> s | $\square 0-$ Strongly disagree $1 \square 1$ - Disagree 9 |
| :---: | :---: | :---: |
| 0 - Strongly disagree | 1 | $\begin{aligned} & ■ 2 \text { - Neutral } 24 \\ & ■ 4 \text { - Strongly agree } 61 \end{aligned}$ |
| 1 - Disagree | 9 | 1\% |
| 2 - Neutral | 24 | $37 \%$ |
| 3 - Agree | 70 | 42\% |
| 4 - Strongly agree | 61 |  |
| Total | 165 |  |

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Scale | Numbers | ■ 0 - Not at all 8 | ■ 1 - Very little 12 |
| :---: | :---: | :---: | :---: |
| $0-$ Not at all |  | $\square 4$ - To a great exte |  |
| 1 - Very little | 12 |  | 5\% |
| 2 - Some what |  |  |  |
| 3 - Moderate |  |  |  |
| 4 - To a great extent | 65 |  |  |
| Total | 165 |  |  |

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

| Scale | Number <br> s | $\square 0-$ Below $29 \% 8 \square 1-30-49 \% 9 \quad-2-50-69 \% 36$ <br> ■ 3-70-89\% 65 ■4-Above 90\% 47 |
| :---: | :---: | :---: |
| 0 - Below 29\% |  |  |
| 1-30-49\% | 9 | 29\% |
| $2-50-69 \%$ | 36 |  |
| 3-70-89\% | 65 |  |
| $\begin{aligned} & 4-\text { Above } \\ & 90 \% \end{aligned}$ | 47 |  |
| Total | 165 |  |

20. The overall quality of teaching-learning process in your institute is very good.

| Scale | Numbers | 0\% 10\% |
| :---: | :---: | :---: |
| 0 - Strongly disagree | 2 |  |
| 1-Disagree | 8 |  |
| 2 - Neutral | 22 |  |
| 3 - Agree | 72 | 30\% |
| 4 -Strongly agree | 61 | $\square 0 ■ 1 ■ 2 \square 3 \square 4$ |
| Total | 165 |  |

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution

- Communication and Information system, I think sometimes it's not balanced.
- education is the passport to the future for tomorrow belongs to those who prepare for it to day
- Everyone should go to this college, it is a good college

