# Shri M. R. Desai Arts \& EELK Commerce College Chikhli, Dist-Navsari 



# Student Satisfaction Survey (SSS) 

2018-19

We have conducted a student satisfaction survey-2018-19. In this survey, we got responses from 163 students. An evaluation of this survey is given below.

## A Please confirm this is the first and only time you answer this survey.

| Details | Numbers |  |
| :--- | ---: | :---: |
| No | 35 |  |
| YES | 128 |  |
| Total | 163 |  |

Above information, we conclude that we have 128 students responded yes and 35 students responded no.

## B) Age



## C. Gender


D) What degree program are you pursuing now?


## E) What subject area are you currently pursuing?

| Stream | Numbers |  |  |
| :--- | :--- | :--- | :--- |
| Arts |  |  |  |

1. How much of the syllabus was covered in the class?

2. How well did the teachers prepare for the classes?

3. How well were the teachers able to communicate?

| Scale | Num bers |  |  | 1 6\% <br> 3 47\% |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 0- Very poor communication | 5 | $\begin{gathered} 4 \\ 31 \% \end{gathered}$ | $\begin{gathered} 0 \\ 3 \% \end{gathered}$ |  |  |
| 1-Generally ineffective | 9 |  |  |  |  |
| 2 - Just satisfactorily | 22 |  |  |  |  |
| 3 - Sometimes effective | 76 |  |  |  |  |
| 4 - Always effective | 51 |  |  |  |  |
|  |  |  |  |  |  |
| Total | 163 |  |  |  |  |

4. The teacher's approach to teaching can best be described as

5. Fairness of the internal evaluation process by the teachers.

6. Was your performance in assignments discussed with you?

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

9. The institution provides multiple opportunities to learn and grow.

| Scale | Numbers |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| 0 - Strongly disagree | 3 |  |  |  |  |
| 1-Disagree | 12 |  |  |  |  |
| 2 - Neutral | 24 |  |  |  |  |
| 3-Agree | 96 |  |  |  |  |
| 4 - Strongly agree | 28 |  |  |  |  |
| Total | 163 |  |  |  |  |

## 10. Teachers inform you about your expected competencies, course outcomes and

 programme outcomes.| Scale | Numbers |  |
| :---: | :---: | :---: |
| 0-Never | 6 |  |
| 1 - Rarely | 9 |  |
| 2Occasionally/Sometimes | 20 |  |
| 3 - Usually | 73 |  |
| 4 - Every time | 55 |  |
| Total | 163 | ■0@1■2■3 日 4 |

11. Your mentor does a necessary follow-up with an assigned task to you.

12. The teachers illustrate the concepts through examples and applications.

| Scale | Numbers | 0\% 4\% |
| :---: | :---: | :---: |
| 0 - Never | 2 | $30 \%$ |
| 1-Rarely | 7 |  |
| 2 - <br> Occasionally/Sometimes | 31 |  |
| 3 - Usually | 52 |  |
| 4 - Every time | 71 | 47\% |
| Total | 163 |  |

13. The teachers identify your strengths and encourage you with providing right level of challenges.

14. Teachers are able to identify your weaknesses and help you to overcome them.

| Scale | Numbers |  |
| :---: | :---: | :---: |
| 0 - Never | 7 | 30\% |
| 1 - Rarely | 11 |  |
| 2 - <br> Occasionally/Sometimes | 27 |  |
| 3 - Usually | 52 | 47\% |
| 4 - Every time | 66 |  |
| Total | 163 | - - |

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

| Scale | Numbers |  |
| :---: | :---: | :---: |
| 0 - Strongly disagree | 4 | 0\% 4\% |
| 1-Disagree | 7 |  |
| 2 - Neutral | 27 |  |
| 3 - Agree | 71 |  |
| 4-Strongly agree | 54 |  |
| Total | 163 | - 0 - 1 - 2 - 3 - 4 |

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

17. Teachers encourage you to participate in extracurricular activities.

| Scale | Number <br> S | 0\% 4\% |
| :---: | :---: | :---: |
| 0 - Strongly disagree | 4 | 30\% |
| 1 - Disagree | 8 |  |
| 2 - Neutral | 26 |  |
| 3 - Agree | 85 |  |
| 4 - Strongly agree | 40 | 47\% |
| Total | 163 |  |

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Scale | Numbers | 0\% 4\% |
| :---: | :---: | :---: |
| $0-$ Not at all | 2 |  |
| 1 - Very little | 10 |  |
| 2 - Some what | 22 |  |
| 3 - Moderate | 62 | 47\% |
| 4- To a great extent | 67 |  |
| Total | 163 |  |

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

20. The overall quality of teaching-learning process in your institute is very good.

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution

- All good
- Very nice college.
- students' are satisfied with college activities and functions.

